



Idaho Commerce & Labor Complaint Information

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YOUR RIGHT TO FILE A COMPLAINT

If you have an employment-related complaint, we may be able to help you by:

- Investigating complaints about specific employers or jobs to which you were referred by Idaho Commerce & Labor
- Investigating complaints about Idaho Commerce & Labor transactions or dealings
- Referring your complaint to the appropriate agency

What kinds of complaints are investigated?

You have the right to file a complaint:

- If you think an employer has been unfair or deceptive in dealing with you, or has violated a law or regulation
- If your complaint concerns actions or omissions by Idaho Commerce & Labor under agency regulations

KEEPING INFORMED

Idaho Commerce & Labor will keep you informed of action taken concerning your Idaho Commerce & Labor-related complaint.



HOW TO FILE A COMPLAINT

It's important to give as much information about the problem as possible; this will assist us in providing a quicker response.

Be prepared to provide the following information:

- Your name, address, and daytime phone number
- Name and address of the employer involved in your complaint or inquiry
- Description of the complaint, what happened, the dates involved, and the names of the people you dealt with

You may file a complaint at:

**Your nearest
Idaho Commerce & Labor office
or
Idaho Commerce & Labor
Main Street office
Complaints Specialist
317 West Main Street
Boise, ID 83735
Idaho toll-free: 1-800-628-6319**

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Idaho Commerce & Labor is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Dial 711 for TTY Idaho Relay Service.